

Test your product portfolio for better user experiences



Currently serving
10 billion
customer interactions

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Servion enables business transformation for enterprises in the area of Customer Experience Management. Over the last two decades, Servion has evolved from being a single channel expert then to now converting omni-channel touch points into customer journeys with over 10 billion customer interactions in 60 countries across 4 continents. Servion's CX experts based in USA, UK, UAE, Singapore, and India deliver measurable outcomes through consulting, advanced technologies and industry-specific IP platforms.

For more information, visit us at www.servion.com | marketing@servion.com

Testing

Our automation testing services cover the gamut of new product development and releases. We tie the loose ends between product development, business risks and hyper-aggressive growth timelines by providing a fully-automated and continuous testing ecosystem.

What we offer

Risk and contingency management

We offer mitigation and contingency services to reduce the impact of risks and maintain the uptime of all critical functions.

- Align product risks to the requirement gaps
- Measure test results based on risk for smarter release decisions
- Get a risk breakdown structure to regulate product development

Mobile and IoT testing

We simulate real-life environments and connectivity for users to receive world-class experiences across multiple channels (mobile, smart devices, wearables).

- Gain real-time responsiveness to validate testing results
- Use performance testing to verify response time against bench-marked time
- Leverage compatibility testing for device hardware, software releases and OS

Automation testing

We provide reusable tactical models to automate seamless product testing while enabling reduction of operational costs.

- Automate testing of multiple devices, platforms and browsers
- Harness critical feedback to improve every stage of the product lifecycle
- Free your IT resources to focus on their strategic goals

Dedicated testing centers

We set up highly-skilled teams in advanced test lab environments, along with virtual systems to test applications on various platforms.

- Prepare test plan to decide testing phases, dependencies and release criterion
- Access daily metrics to understand testing quality trends
- Get customized frameworks for better productivity and lowered process cycles

Shift Left testing

We emphasize on product quality right from the start; we fix defects by eliminating the first signs of any threat.

- Proactively sort out defects in the early development stages
- Shorten test cycles and accelerate go-to-market capacity
- Improve overall code quality

Why choose us

1

Smooth interoperability of devices and systems with major cost reduction

2

Easily scale the scope of software testing coverage at any given time

3

Identify how-to's on maximizing product potential before the development process

4

Predict user acceptance of new product launches